

VIRTUA'S CONCIERGE SERVICE

MENU OF SERVICES

Virtua is pleased to provide our patients and their families access to **Virtua's Concierge Service.**

**For any of the following services,
simply contact the Concierge Desk from your in-room phone**

Flowers and Gifts

We offer a large variety of gift baskets, flowers and gift-cards for delivery or pick-up.

Mailing and Administrative Services

Faxes, printing, mail and notary services are available at the Concierge Desk.

Transportation Services

We can provide transportation options to help you and your family get from here to there.

Dry Cleaning

We can take care of your dry cleaning needs.

Hotel Accommodations

We are happy to arrange local hotel/motel accommodations for visitors.

Family Dining Options

Food take-out and delivery options are available for visiting guests.
Contact your Concierge for delivery menus or reservations.

Housekeeping Referrals

We are happy to provide a list of local cleaning services for your convenience.

Pet Care Referrals

We can arrange a pet sitter for your pet during your stay.

Internet Research

We can research any topic and print out a packet of information for you free of charge.

**We are happy to serve you during your stay at Virtua.
Please contact us for any additional needs from your in-room phone.**

Marlton ext. 56183

Mt. Holly ext. 46409

Voorhees ext. 54409

If you are calling from outside of the hospital, please call (888) 885-2389.



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FREQUENTLY ASKED QUESTIONS

Virtua is pleased to provide our patients and their families access to **Virtua's Concierge Service**.

What is Virtua's Concierge Service?

Virtua has arranged for a concierge service to help make your stay at the hospital more comfortable. A menu of services is located on the back of this card. For a complete list of services, prices and vendors, call the Concierge Desk.

How do I pay for the products and services that Virtua's Concierge Service offers?

Virtua's Concierge Service accepts cash and credit cards as forms of payment.

Is there a markup for any of the services that Virtua's Concierge Service provides?

No. Virtua's Concierge Service does not charge any additional fees for our services.

Is the service bonded and insured?

Yes. Virtua's Concierge Service is bonded and insured. In addition, every vendor we use must be licensed, bonded and insured.

What about gratuities? Should I tip my Concierge?

No. Virtua's Concierge Service discourages tipping in all cases. We are a service provided by Virtua, and truly enjoy helping you be more comfortable during your stay at the hospital.

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**We are available to accommodate your requests
between 8:00 am - 8:00 pm
Monday through Friday.**