



# Virtua Dual Authentication Entrust Identity Enrollment (Android and iPhone)

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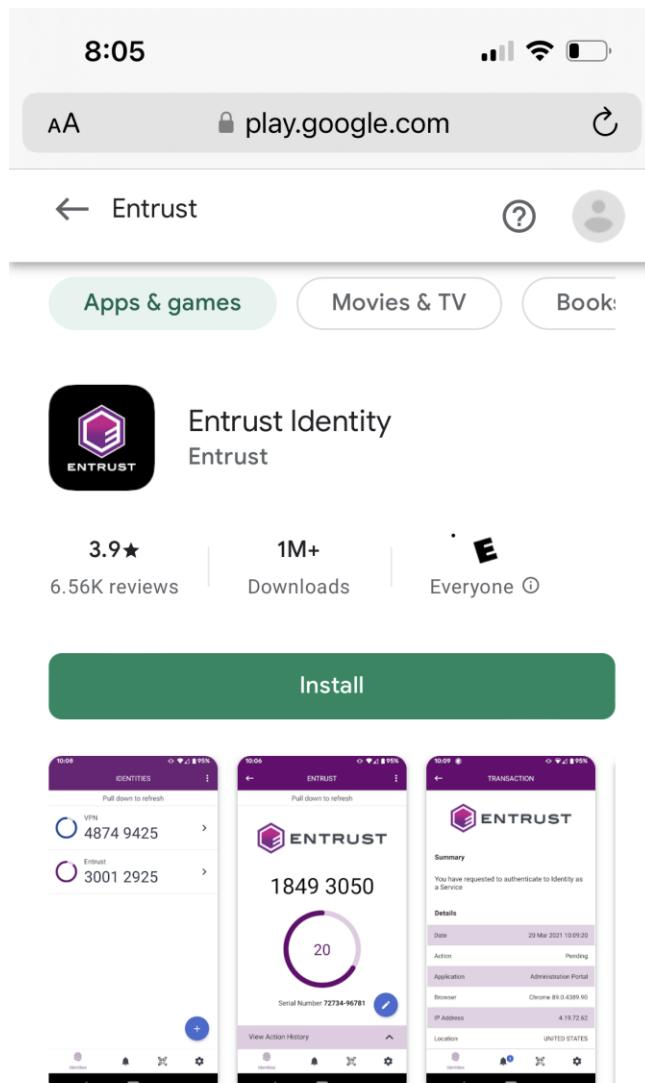
Before beginning, please make sure your device meets the following requirements:

- Must have **Google Play Store** (Android) or **Apple Apps Store** (iPhone) account created
- Latest updates to phone must be installed
- There must be space available on phone to accommodate an app install of 116 MB
- Phone cannot be rooted or jailbroken

## 1. Before enrolling online, you must install the Entrust Identity application on your mobile device:

Access your defined mobile application store (Google Play or Apps Store) and search for Entrust Identity – download Entrust Identity.

### Play Store Look



Entrust Identity strong authentication for Android.

## Apps Store Look

8:07  
◀ Safari

Today



**Entrust Identity**  
Entrust

**OPEN** 

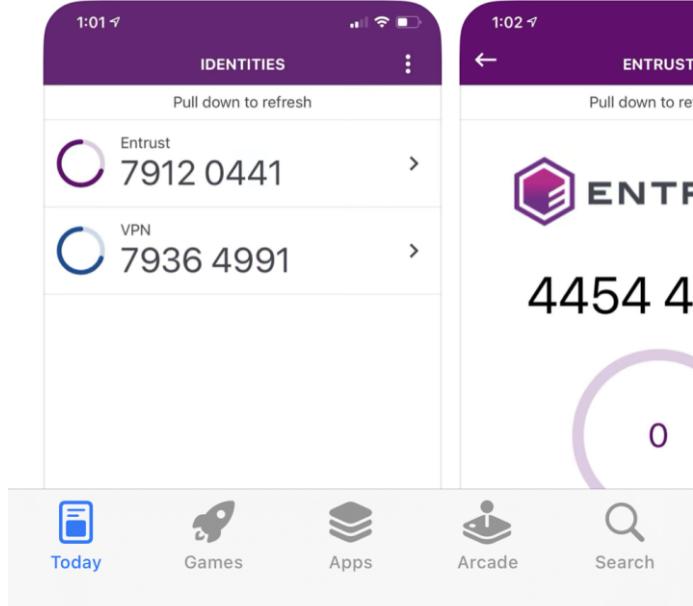
214 RATINGS <b>2.5</b> 	AGE <b>4+</b> Years Old	CATEGORY  Business	DEVEL  Entr
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**What's New** [Version History](#)

Version 23.6.1 2mo ago

Performance improvements and bug fixes

**Preview**



The preview section displays two screenshots of the Entrust Identity app. The left screenshot shows the 'IDENTITIES' screen with two entries: 'Entrust 7912 0441' and 'VPN 7936 4991'. The right screenshot shows a summary screen with the Entrust logo, the number '4454 4', a circular progress bar with the number '0', and a search bar. Below the screenshots is a navigation bar with icons for Today, Games, Apps, Arcade, and Search, with 'Today' being the active tab.



2. Now on the computer, navigate to <https://ssm.virtua.org> and enter your Virtua network id & password.



The screenshot shows the Virtua Health login page. At the top is the Virtua Health logo. Below it is a horizontal line. Under the line, on the left, is a 'Log In' box containing fields for 'User Name' and 'Password', each with a red asterisk indicating it is required, and a 'Log In' button. To the right of the box is a light blue informational box with the text: 'Please log in using your Virtua network id and password.'

**Log In**

\* User Name:

\* Password:

Log In

Please log in using your Virtua network id and password.

3. On the Personal Information registration page, complete the following steps:

- Select Mobile Phone from the dropdown box where Choose Label appears and enter your 10 digit number with Country Code (+1) in an appropriate format as the Value
- Associate your account with one of the available images by clicking on a picture
- When you are finished, click Next at the bottom of the page.



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#### Personal Information

##### Contact Information:

Delete	Label	Value	Default
<input type="checkbox"/>	Mobile Phone	<input type="text"/>	<input checked="" type="radio"/>

Click arrow for more info 

\* Choose Personal Image:



4. Select 5 unique security questions and fill-in an appropriate answer beneath each one.



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### Questions & Answers

You must answer 5 predefined questions.

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#### Predefined Questions

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Predefined Question 1:

What is your best friend's first name?

Answer:

Predefined Question 2:

What is the middle name of your oldest sibling?

Answer:

Predefined Question 3:

What did you study at your post-secondary institution?

Answer:

Predefined Question 4:

What is the first name of the Best Man at your wedding?

Answer:

Predefined Question 5:

What is the first name of your mother's youngest sibling?

Answer:



5. On the following screen, answer three of your security questions and click OK to proceed.



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## Self-Administration

Only continue if you recognize your chosen personal image:

Mutual Authentication Secrets



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### Challenge

Please answer the following questions.

**What is your dream car?**

**What board game do you play most often?**

**What is your paternal grandmother's first name?**

👉 I can't answer this type of challenge right now. Please let me answer a [one-time password challenge](#).



6. Click I'd like to request a soft token.



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### Self-Administration Actions

Please select one of the actions below or click Done if you're finished.

- I'd like to request a soft token.

7. Click Yes for a soft token.



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 Please confirm the following

Do you want to get a soft token for second factor authentication?



8. Click Yes to acknowledge that the Entrust Identity application is already downloaded and installed on your mobile device – Note: The soft token can only be installed on one single device.



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#### Soft Token

Have you downloaded and installed the Entrust IdentityGuard Mobile OTP application onto your mobile device?

9. Select the 2nd option, I want to activate a soft token identity on a mobile device, and click Next.



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#### Entrust IdentityGuard Mobile OTP Activation Options

Please select the option that best matches your current situation:

1.  I want to activate a soft token identity on my current device.
2.  I want to activate a soft token identity on a mobile device that may not be connected to the Internet.
3.  I am unable to activate my soft token identity using any of the above methods, so I'll perform a manual activation.
4.  I want to delay activating my soft token identity until later.



10. A QR code will now appear on your computer screen



#### Entrust IdentityGuard Mobile OTP Identity

Activate your new soft token identity using the method outlined below, or select **Cancel** to choose a different activation method.

##### **QR Code Activation**

To activate a soft token identity on a mobile device, use the Entrust IdentityGuard Mobile OTP app on that device to scan the QR code below.



**71676274**

To complete activation, you must provide Entrust IdentityGuard Mobile OTP with the password displayed above.

Once you have saved your soft token identity, return here and click **Next**.

[Next](#) [Cancel](#)

On your mobile device:

11. Launch the Entrust Identity app and utilize the QR scan feature by tapping “Scan”.



10:40



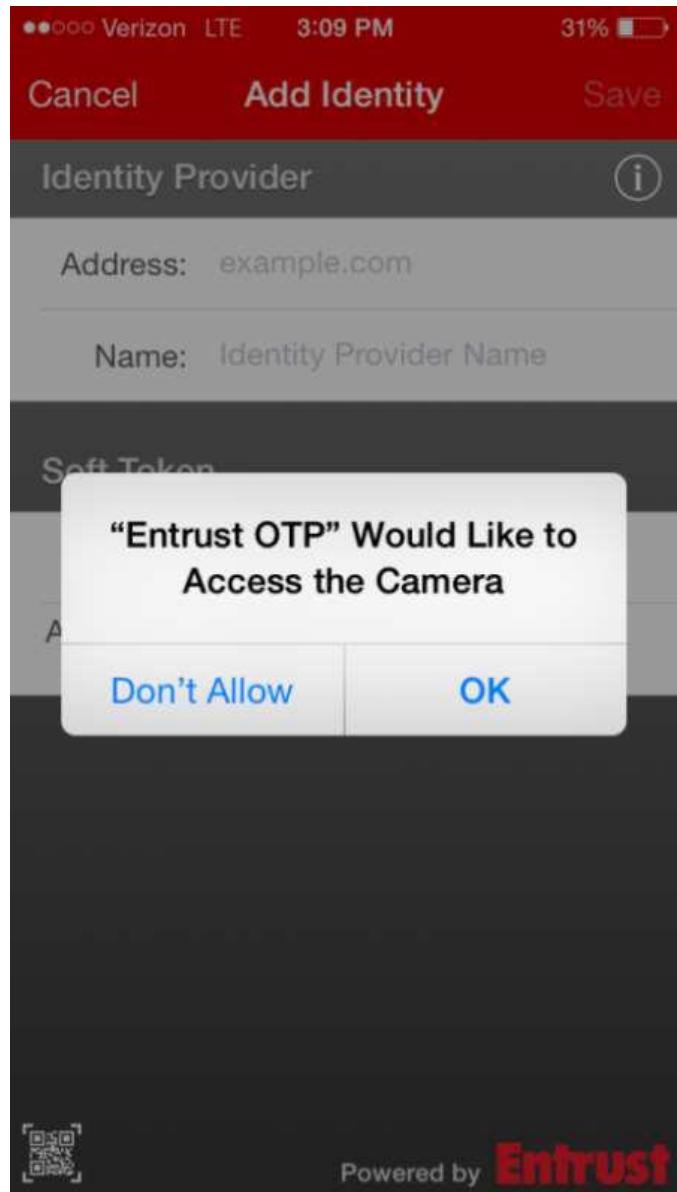
ADD ACCOUNT

## Let's get started.

Select one of the following options to register your identity with this app.

- QR Scan the QR Code from your identity provider.

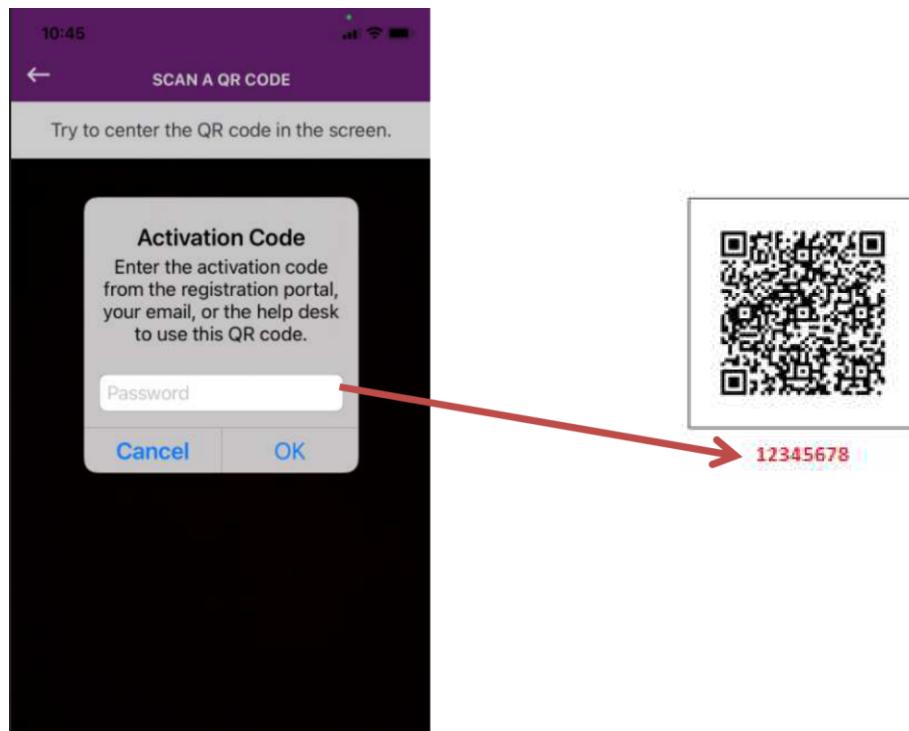
12. Click OK to allow the application to access your camera, if prompted.



13. Point your phone camera towards the QR code on your computer screen

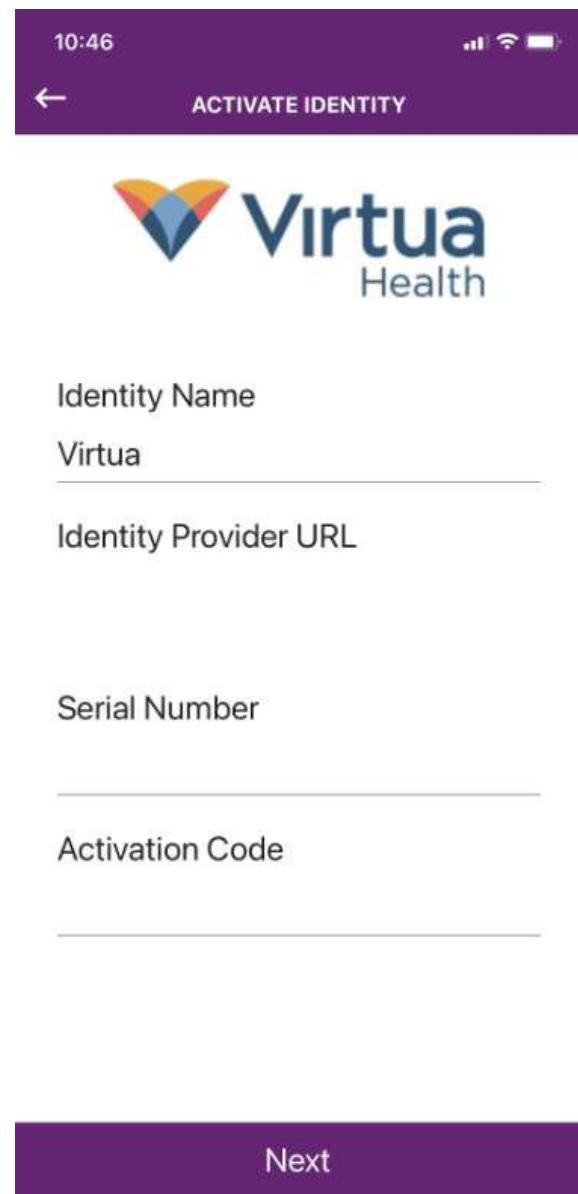


14. Enter the 8 digit password that appears on your computer screen beneath the scannable QR code





15. When you see the screen below, tap the word Next.



16. You will then be asked to create and confirm a 4 digit pin number –  
This pin will be required every time you use the application



**Please enter your new Identity PIN**

 Identity PIN

Identity PIN Rules

- You must enter a PIN containing 4 digits.

**NEXT**

17. Return to your computer and click Next.

18. You have successfully completed the Virtua Entrust IdentityGuard dual authentication enrollment process!



Your soft token has been activated.

#### New Soft Token Creation

Your request for a new soft token to be used for second-factor authentication was successful.

You have successfully activated the soft token with serial number 01014-02378. You can start using this soft token for second-factor authentication right away!

**Congratulations! Welcome to Dual-Factor Authentication!**