



TIP SHEET

Log In to MyChart with Passkeys

You can now log in to MyChart with passkeys. Passkeys are digital credentials that allow you to securely sign in to an account without a password.

Passkeys are supported on the MyChart web app and the MyChart mobile app for iOS, iPadOS, and Android.

Passwords still exist, but passkeys allow you to log in without using your MyChart password or entering a two-factor authentication code, as passkeys are more secure.

- On Android, you can use the built-in app, “Google Password Manager”.
- On iPhone and iPad, you can use the built-in app, “Passwords” (found in “Settings” on older versions of iOS).

To use passkeys to log into MyChart, you will first need to set up a passkey. Follow the **Setup Process** in this Tip Sheet to enroll.

To log in to MyChart using passkeys, follow the **Login Process** in this Tip Sheet.



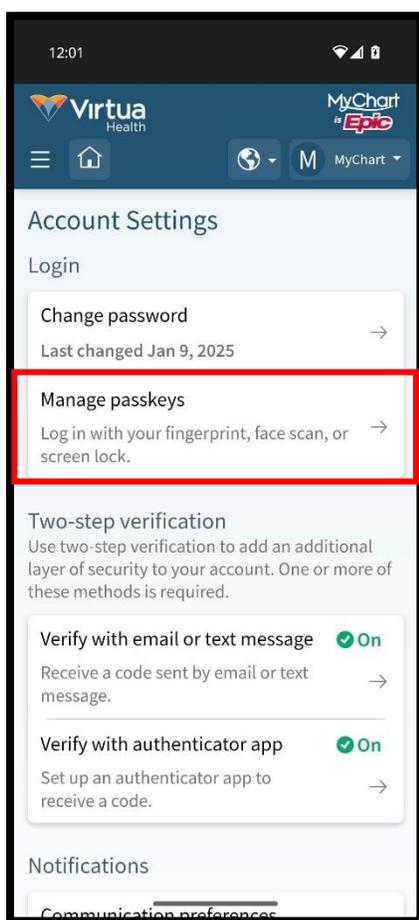
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Setup Process

1. From the MyChart menu, select **“Account Settings”**.
2. On the “Account Settings” screen, select **“Manage Passkeys”**.

*You may be asked to enter your MyChart password. Enter it, then select **“Continue”**.*

3. On the “Passkey Management” screen, select **“Add new passkey”**.



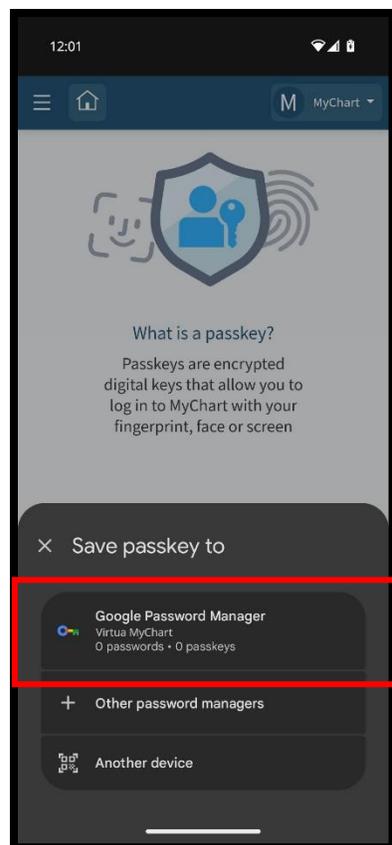
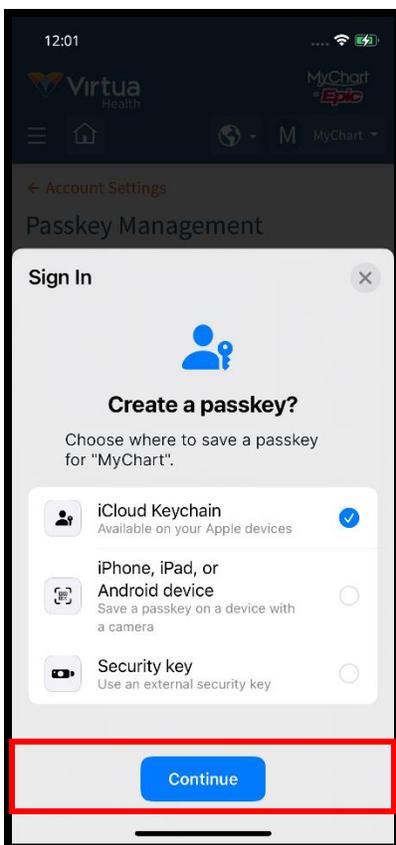
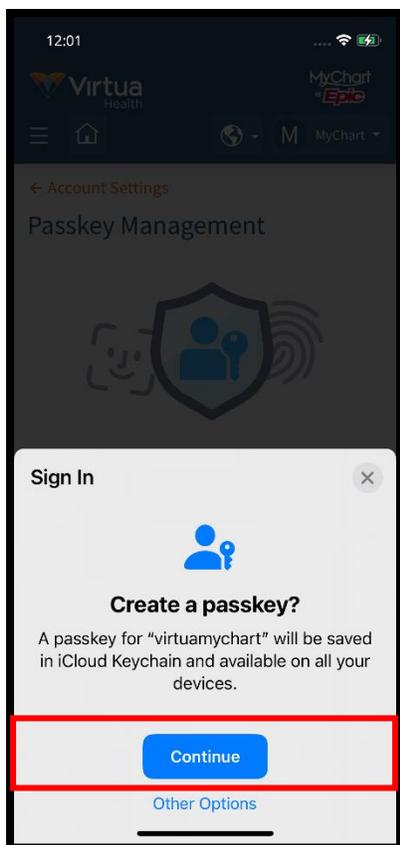


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4. This step looks different depending on the device and app you are using:

- On iPhone or iPad, you will be asked if you want to create a passkey.
 - On your screen, confirm where you want to save your passkey by selecting an option, then tap **“Continue”**.
- On Android, you will be asked where you want to save your passkey.
 - On your screen, confirm where you want to save your passkey by selecting an option.

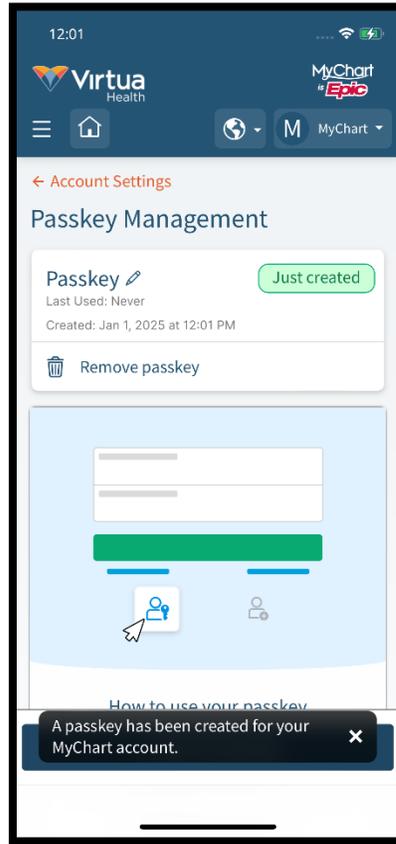
If you have other supported apps on your device, you may be asked which app you would like to use. Choose the app you want to use, then follow the on-screen instructions.





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5. Your newly created passkey will appear on the MyChart “Passkey Management” screen.





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Login Process

1. On the MyChart login screen, tap **“Log in with passkey”**.
2. This step looks different depending on the device and app you are using:
 - On iPhone or iPad, you will be asked if you want to sign in with your previously created passkey.
 - On your screen, select **“Continue”**.
 - If you have multiple passkeys for MyChart, you may be asked which passkey you want to log in with. Choose the passkey you want to log in with by selecting an option.
 - On Android, you will be asked which passkey you want to log in with.
 - On your screen, choose the passkey you want to log in with by selecting an option.

